

MADISON COUNTY ROAD DEPARTMENT

DECEMBER 2018

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 12/03/18 through 12/31/18

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
27401	A	12/03/18 07:06:00	12/05/18 07:47:00	12/04/18	Pot Holes Closed	Brown, Shirley Johnstone, Ken	Cloud Rd Cloud Rd	District 4	Medium Priority
		Dur (hrs/days)	48	2	Road needs patching starting at end of Stokes onto Cloud Rd				
27402	A	12/03/18 08:58:00	12/05/18 07:23:00	12/04/18	Limb Pickup Closed	Brown, Shirley Moore, Tyler	Hayfield Pl Hayfield Pl	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27403	A	12/03/18 09:06:00	12/06/18 15:31:00	12/04/18	Pot Holes Closed	Brown, Shirley Mixon, Evelyn	Loring Rd Loring Rd	District 5	Medium Priority
		Dur (hrs/days)	72	3	Bad pot holes in between 2000-2035 needs patching, and also by Bacon's store				
27404	A	12/03/18 09:12:00	12/05/18 07:23:00	12/04/18	Limb Pickup Closed	Brown, Shirley Troy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27406	A	12/03/18 11:04:00	12/14/18 10:54:00	12/04/18	Trash Related Closed	Brown, Shirley Ollie, Phyllis	Willie Burrell Dr Wille Burrell Dr	District 5	Medium Priority
		Dur (hrs/days)	264	11	Need old trash picked up				
27407	A	12/03/18 11:36:00	12/05/18 07:24:00	12/04/18	Limb Pickup Closed	Brown, Shirley Morris, Holly	Bear Creek Cir Bear Creek Cir	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
27408	A	12/03/18 11:42:00	12/06/18 07:23:00	12/04/18	Pot Holes Closed	Brown, Shirley Jobe, Glen	Steen Rd Steen Rd	District 5	Medium Priority
		Dur (hrs/days)	72	3	Hole at the end of driveway				
27409	A	12/03/18 12:01:00	12/04/18 07:32:00	12/04/18	Limb Pickup Closed	Brown, Shirley Lumpkin, Joyce	Tanglewood Dr Tanglewood Dr	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
27411	A	12/03/18 13:17:00	12/14/18 08:18:00	12/04/18	Ditching Closed	Brown, Shirley Bacon, Cornelius	Stokes Rd Stokes Rd	District 3	Medium Priority
		Dur (hrs/days)	264	11	need limbs pickup from ditches				
27412	A	12/03/18 13:35:00	12/14/18 10:46:00	12/04/18	Road Condition Closed	Brown, Shirley McKnight, Mike	Phillips Rd Phillips Rd	District 4	Medium Priority
		Dur (hrs/days)	264	11	Roads needs repair work done on the road				

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Grade	Date/Time	Date/Time	Date					
27415	12/03/18	12/14/18	12/04/18	Trash Related	Brown, Shirley	Center St	District 3	Medium Priority
A	13:43:00	10:54:00		Closed	Watson, Mary	Center St		
	Dur (hrs/days)	264	11	Need old house items picked up				
27417	12/03/18	12/26/18	12/04/18	Pot Holes	Brown, Shirley	Catlett Rd	District 3	Medium Priority
A	15:24:00	07:36:00		Closed	Campbell, Michael	Catlett Rd		
	Dur (hrs/days)	552	23	On Catlett Rd between Stout and Hwy 22 have bad pot holes				
27419	12/04/18	12/07/18	12/05/18	Limb Pickup	Brown, Shirley	Lakeshire Pkwy	District 4	Medium Priority
A	08:20:00	07:12:00		Closed	Book, Elizabeth	Lakeshire Pkwy Madison 39110		
	Dur (hrs/days)	72	3	Needs vines and limbs picked up				
27420	12/04/18	12/07/18	12/05/18	Limb Pickup	Brown, Shirley	Lakeshire Pkwy	District 4	Medium Priority
A	10:09:00	07:12:00		Closed	Book, Elizabeth	Lakeshire Pkwy		
	Dur (hrs/days)	72	3	Needs vines and limbs picked up.				
27421	12/04/18	12/10/18	12/05/18	Limb Pickup	Brown, Shirley	Fairgreen Cv	District 1	Medium Priority
A	10:12:00	10:31:00		Closed	Rone, Beverly	Fairgreen Cove Canton 39046		
	Dur (hrs/days)	144	6	Needs limb pickup				
27423	12/04/18	12/17/18	12/05/18	Road Condition	Brown, Shirley	Cauthen Rd	District 5	Medium Priority
A	10:50:00	15:43:00		Closed	Jobe, Earnest	Cauthen Rd Canton 39046		
	Dur (hrs/days)	312	13	big holes in road need repairing				
27424	12/04/18	12/05/18	12/05/18	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	Medium Priority
A	11:59:00	07:11:00		Closed	Tipton, Marilyn	107 Pembroke Cir		
	Dur (hrs/days)	24	1	Need limbs picked up				
27425	12/04/18	12/07/18	12/05/18	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	12:00:00	07:13:00		Closed	Coleman, Jay	160 Bell Pointe		
	Dur (hrs/days)	72	3	Need limbs picked up				
27426	12/04/18	12/06/18	12/05/18	Limb Pickup	Brown, Shirley	Cherry Bluff Dr	District 3	Medium Priority
A	14:17:00	07:02:00		Closed	Axtell, Cliff	101 Cherry Bluff Dr		
	Dur (hrs/days)	48	2	Need limbs picked up				
27427	12/04/18	12/06/18	12/05/18	Limb Pickup	Brown, Shirley	Serotina Rd	District 3	Medium Priority
A	15:28:00	07:02:00		Closed	Grover, Terry	Serotina Rd Madison 39110		
	Dur (hrs/days)	48	2	Needs limb pickup				

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Grade	Date/Time	Date/Time	Date					
27428	12/04/18	12/10/18	12/05/18	Limb Pickup	Brown, Shirley	Steen Rd	District 5	Medium Priority
A	15:30:00	10:32:00		Closed	Thompson, Terry	Steen Rd Canton 39046		
	Dur (hrs/days)	144	6	Needs limb pickup.				
27429	12/05/18	12/07/18	12/06/18	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 3	Medium Priority
A	08:09:00	07:12:00		Closed	Patrick, Eloise	Katherine Pointe Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
27430	12/05/18	12/06/18	12/06/18	Limb Pickup	Brown, Shirley	Patrick Rd	District 4	Medium Priority
A	08:23:00	07:03:00		Closed	Pate, Gregory	Patrick Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
27433	12/05/18	12/07/18	12/06/18	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	15:32:00	07:11:00		Closed	Holly, Jeanie	Brierfield Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
27434	12/05/18	12/07/18	12/06/18	Limb Pickup	Brown, Shirley	Shaffer Ct	District 3	Medium Priority
A	15:38:00	07:11:00		Closed	Patterson, Joe	Shaffer Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
27435	12/06/18	12/11/18	12/07/18	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	08:39:00	07:38:00		Closed	Jones, Chip	Oak Trail		
	Dur (hrs/days)	120	5	Limbs pick up				
27436	12/06/18	12/11/18	12/07/18	Limb Pickup	Brown, Shirley	Channing Cir	District 4	Medium Priority
A	09:26:00	07:38:00		Closed	Hood, Michael	Channing Circle Madison 39110		
	Dur (hrs/days)	120	5	Needs limb pickup				
27438	12/06/18	12/10/18	12/07/18	Limb Pickup	Brown, Shirley	Brigade Ave	District 3	Medium Priority
A	13:58:00	10:28:00		Closed	Tawanna	Brigade Ave Canton 39046		
	Dur (hrs/days)	96	4	Needs limb/debris pickup.				
27439	12/06/18	12/20/18	12/07/18	Limb Cutting	Brown, Shirley	Burrell Rd	District 5	Medium Priority
A	14:39:00	06:57:00		Closed	Hardacre, Patty	Burrell Rd Canton 39046		
	Dur (hrs/days)	336	14	Needs limbs cut back off road				
27440	12/06/18	12/11/18	12/07/18	Limb Pickup	Brown, Shirley	Sunset Ave	District 4	Medium Priority
A	14:40:00	07:41:00		Closed	Wright, Timothy	Sunset Ave Canton		
	Dur (hrs/days)	120	5	Needs limb pickup				

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27441	12/06/18	12/10/18	12/07/18	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	14:59:00	10:27:00		Closed	Mob, Mary	Hackberry Ln		
	Dur (hrs/days)	96	4	Limbs pick up				
27442	12/06/18	12/10/18	12/07/18	Trash Related	Brown, Shirley	Patrick Rd	District 4	Medium Priority
A	15:32:00	10:29:00		Closed	Pate	Patrick Rd		
	Dur (hrs/days)	96	4	Old trash needs picking up				
27443	12/07/18	12/11/18	12/08/18	Limb Pickup	Brown, Shirley	Memory Ln	District 3	Medium Priority
A	11:00:00	07:39:00		Closed	Roberts, Gray	Memory Lane Madison 39110		
	Dur (hrs/days)	96	4	Needs limb pickup; Has crepe myrtles to be picked up.				
27448	12/10/18	12/13/18	12/11/18	Trash Related	Brown, Shirley	Hunt Cir	District 3	Medium Priority
A	10:03:00	15:02:00		Closed	H, Terry	Hunt Cir		
	Dur (hrs/days)	72	3	Need old carpet padding picked up				
27449	12/10/18	12/11/18	12/11/18	Limb Pickup	Brown, Shirley	Trace Harbor Rd	District 1	Medium Priority
A	12:47:00	15:31:00		Closed	Coffee, Tracy	Trace Harbor Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
27450	12/10/18	12/13/18	12/11/18	Pot Holes	Brown, Shirley	Davis Rd	District 5	Medium Priority
A	13:23:00	14:56:00		Closed	Bacon	Davis Rd		
	Dur (hrs/days)	72	3	Need potholes repaired				
27452	12/10/18	12/11/18	12/11/18	Limb Pickup	Brown, Shirley	Old Jackson Rd	District 4	Medium Priority
A	15:09:00	15:32:00		Closed	Caldwell, Portia	Old Jackson Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
27453	12/11/18	12/13/18	12/12/18	Limb Pickup	Brown, Shirley	Crescent Lake Dr	District 2	Medium Priority
A	15:27:00	07:35:00		Closed	Flood, Mike	Crescent Lake Drive Madison 39110		
	Dur (hrs/days)	48	2	Needs limb pickup				
27454	12/11/18	12/13/18	12/12/18	Limb Pickup	Brown, Shirley	Ratliff Ferry Rd	District 5	Medium Priority
A	15:29:00	07:34:00		Closed	Whitehead, Virginia	Ratliff Ferry Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
27457	12/12/18	12/13/18	12/13/18	Limb Pickup	Brown, Shirley	Denson Farm Cv	District 4	Medium Priority
A	09:57:00	15:02:00		Closed	Patridge, Bruce	Denson Farms Cv		
	Dur (hrs/days)	24	1	Limbs pick up				

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27459	12/12/18	12/14/18	12/13/18	Trash Related	Brown, Shirley	Middle Rd	District 4	Medium Priority
A	14:08:00	10:54:00		Closed	Tim, Charles	Middle Rd		
	Dur (hrs/days)	48	2	Trash detail on both sides of the road				
27461	12/12/18	12/13/18	12/13/18	Limb Pickup	Brown, Shirley	Beamon Rd	District 5	Medium Priority
A	14:14:00	14:58:00		Closed	Williamson, Wanda	Beamon Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
27462	12/12/18	12/26/18	12/13/18	Pot Holes	Brown, Shirley	Ashbrooke Blvd	District 3	Medium Priority
A	15:13:00	08:09:00		Closed	Petro, Trey	Ashbrooke Blvd Madison 39110		
	Dur (hrs/days)	336	14	> Name: Trey Petro				
27464	12/13/18	12/17/18	12/14/18	Limb Pickup	Brown, Shirley	A L Caldwell Dr	District 4	Medium Priority
A	08:25:00	15:39:00		Closed	Caldwell, Portia	A L Caldwell Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
27465	12/13/18	12/17/18	12/14/18	Trash Related	Brown, Shirley	Bear Creek Ct	District 1	Medium Priority
A	14:08:00	15:39:00		Closed	Abraham, Charles	Bear Creek Ct		
	Dur (hrs/days)	96	4	Old household items need picking up				
27466	12/13/18	12/17/18	12/14/18	Limb Pickup	Brown, Shirley	Church Rd	District 4	Medium Priority
A	14:10:00	15:41:00		Closed	Bodine, Christy	Church Rd		
	Dur (hrs/days)	96	4	Limbs pick up				
27471	12/17/18	12/19/18	12/18/18	Limb Pickup	Brown, Shirley	Winding Lake Cv	District 3	Medium Priority
A	08:53:00	15:42:00		Closed	John	Winding Lake Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
27472	12/17/18	12/18/18	12/18/18	Illegal Dumpsite	Brown, Shirley	Summerlin Rd	District 5	Medium Priority
A	08:54:00	14:47:00		Closed	Summerlin, Curtis	Summerlin Rd		
	Dur (hrs/days)	24	1	Illegal dumping on the side of the road				
27475	12/17/18	12/18/18	12/18/18	Trash Related	Brown, Shirley	Claiborne Street		Medium Priority
A	15:50:00	15:19:00		Closed	Machelle	Claiborne St		
	Dur (hrs/days)	24	1	Old furniture needs picking up				
27478	12/18/18	12/19/18	12/19/18	Trash Related	Brown, Shirley	Ratliff Ferry Rd	District 5	Medium Priority
A	12:32:00	15:43:00		Closed	Lott, Jackie	Ratliff Ferry Rd Canton 39046		
	Dur (hrs/days)	24	1	Needs debris removed				

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
27479	A	12/18/18 12:46:00	12/26/18 08:08:00	12/19/18 } 8	Pot Holes Closed Hit a pothole and damaged her radiator...transferred her to Jennifer	Brown, Shirley White, Falanna	Gordon Rd Post Office Box 83 Camden 39045	District 5	Medium Priority
27480	A	12/18/18 13:59:00	12/19/18 15:42:00	12/19/18 } 1	Trash Related Closed Need mattress picked up	Brown, Shirley Harris, Michael	Hemlock Ln Hemlock Ln	District 3	Medium Priority
27486	A	12/19/18 12:16:00	12/21/18 14:56:00	12/20/18 } 2	Road Shoulder Closed Road shoulders need cutting back. She also called about loggers on Burrell Rd...passed that info on to Alvin.	Brown, Shirley Hardacre, Mrs.	Burrell Rd East Burrell Rd Canton 39046	District 5	Medium Priority
27489	A	12/19/18 15:44:00	12/20/18 07:40:00	12/20/18 } 1	Limb Pickup Closed Limb pickup	Brown, Shirley Archie, Valerie	Cotton Wood Dr 197 Cotton Wood Dr	District 3	Medium Priority
27491	A	12/20/18 12:41:00	12/21/18 14:51:00	12/21/18 } 1	Limb Pickup Closed Bags of limbs need picking up	Brown, Shirley Mims, Carolyn	Smith Carr Rd Smith Carr Rd	District 4	Medium Priority
27494	A	12/20/18 15:54:00	12/21/18 14:51:00	12/21/18 } 1	Trash Related Closed Need old carpet padding picked up	Brown, Shirley Herring, Tara	Hunt Cir Hunt Cir	District 3	Medium Priority
27498	A	12/21/18 14:55:00	12/26/18 08:04:00	12/22/18 } 5	Pot Holes Closed Pot holes need patching	Brown, Shirley Jobe, Susie	Cauthen Rd Cauthen Rd	District 5	Medium Priority

57 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address		District	Priority

Total Requests: 57